India's Biggest Travel Show Network



15 16 17 March 2024

Chennai Trade Centre (Nandambakkam) CHENNAI

EXHIBITOR'S INFORMATION & ORDER BOOK

| CON | CONTENTS | | | |
|-----|---|---------|--|--|
| Α. | Useful Show Information Venue details, Opening hours, Show Secretariat / Organiser, Contact persons, Freight forwarder etc. | 2 | | |
| В. | Exhibition Hall Specifications | 3 - 5 | | |
| C. | Record of Orders & Order Forms (Forms 1 to 5) | 6-10 | | |
| D. | Awards Programme & Forms (Forms 5A to 5E) | 11 - 15 | | |
| E. | Final Checklist & Show Implementation | 16 - 17 | | |



BENGALURU • CHENNAI • KOLKATA • AHMEDABAD/GANDHINAGAR DELHI • HYDERABAD • PATNA

A. THE EXHIBITION

TTF CHENNAI 2024

Venue

Chennai Trade Centre

Nandambakkam Chennai 600 089

Tel: (91) (44) 22262640

Registration & Booth Set-up 14 March (Thurs) 16.00 – 20.00 hrs

Day 1

Registration & Booth Set-up 15 March (Fri) 8:00 – 10:00 hrs

Inauguration 15 March (Fri) 11:30 hrs

Travel Trade 15 March (Fri) 11:30 – 18:00 hrs

Day 2

 Travel Trade
 16 March (Sat) 11:00 - 14:00 hrs

 Open for All
 16 March (Sat) 14:00 - 18:00 hrs

Day 3

Open for All17 March (Sun) 11:00 – 18:00 hrsDismantling of booths & removal of exhibits17 March (Sun) 18:00 – 21:00 hrs

Fairfest Contact Person: R Mahesh - (91) 98806 76884

Email: mahesh@fairfest.in

Kiran - (91) 98806 00946 Email : kiran@fairfest.in

Recommended Air Cargo: BLUE DART EXPRESS LTD

Web: www.bluedart.com Toll Free No. 1860 233 1234

Recommended Surface / Air Cargo: GATI LIMITED

Web: www.gati.com

Toll Free No. 1860 123 4284

Note: Participants will not be allowed to leave their stall before the official closing time everyday.

SHOW SECRETARIAT / ORGANISER

FAIRFEST MEDIA LIMITED

Bengaluru: 2454, 17th 'E' Cross, 9th Main, Ground Floor, Banashankari, 2nd Stage, Bengaluru 560 070

Tel: (91) (80) 2676 1598

Mumbai: 305, 3rd Floor, The Summit Business Bay, Near WEH Metro Station, Off Andheri Kurla Road

Andheri (East), Mumbai 400 093, India Tel: (91) (22) 4555 8555

New Delhi: U-1 Basement, Green Park Main, New Delhi 110 016

Tel: (91) (11) 2686 6874, 2686 6875

Kolkata - Registered Office: : 25 C/1 Belvedere Road, Alipur, Calcutta 700 027

Tel: (91) (33) 4028 4028

Kolkata: 74/2 AJC Bose Road, Tirupati Plaza, 4C, 4th Floor, Kolkata - 700 016

Tel: (91) (33) 4028 4028

Ahmedabad: 302A, Eternia Complex, Behind City Center, Swastik Cross Road, C G Road,

Navrangpura, Ahmedabad 380 009

E-mail: contact@fairfest.in URL: www.ttfotm.com, www.fairfest.com

B. EXHIBITION HALL

Construction of Booth

Exhibitors must ensure that all parts of their work are self supporting and secure.

Exhibitors who have ordered bare space may begin/complete building their booths at-

| | CHENNAI 2024 |
|----------|-------------------------------|
| Begin | 16:00 hrs on 14 March (Thurs) |
| Complete | 10:00 hrs on 15 March (Fri) |

^{*} The hall shall be open overnight for construction.

- * Exhibitors who have ordered space and shell may move in their exhibits within the timings mentioned above
- * Exhibitors must arrange for an authorized representative to be present at the site to receive and position goods as the organiser is unable to accept delivery.

Dismantling and Removal of Exhibits

Exhibits must be moved between -

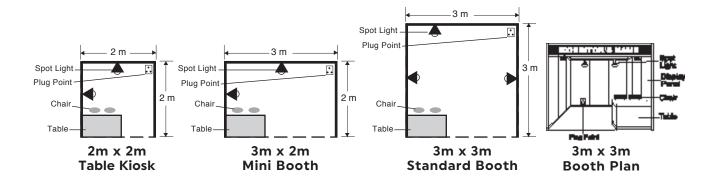
| CHENNAI 2024 | |
|-------------------------------|--|
| 18:00 - 21:00 hrs on 17 March | |

^{*} Dismantling of booths is prohibited before the close of the exhibition

^{*} Removal, delivery or replenishment of stock may only be carried out before the opening hours of the exhibition in the morning or after closing time in the evening.

^{*} If the removal of any valuable item or display from the hall is necessary, exhibitors must obtain permission from the organiser.

B4. Standard Shell Scheme Booth



Note:

- 1. No nailing, stickers or painting allowed on alumunium frames.
- 2. No nailing or painting allowed on panels.
- 3. Double-sided tape, stickers, placed by Exhibitors on panels must be removed by Exhibitors at the end of the exhibition.
- **4.** Exhibitors can request for coloured panels at extra cost from the Official Contractor.

I. Standard Shell Scheme Booth Includes

The Official Contractors will provide the following items for each shell scheme booth $(2m \times 2m) / (3m \times 2m)$ and $(3m \times 3m)$

Fascia : Blue / Red background with Exhibitor's name in English (max. 25 letters) using

white cut out letterings.

Wall Panelling: Three side walls (white painted plywood panels) held by prefabricated aluminium system. In the case of corner booths it will be two side walls and two fascia boards.

Kiosk Mini Booth **Standard Booth** (2m x 2m) $(3m \times 2m)$ $(3m \times 3m)$ Furniture: a. One information counter a. One information counter a. One information counter **b.** Two chairs **b.** Two chairs **b.** Two chairs c. One waste paper basket c. One waste paper basket **c.** Onewaste paper basket Lighting: Two Spot-lights Two Spot-lights Three Spot-lights Power: 1 Power socket (5 Amp) 1 Power socket (5 Amp) 1 Power socket (5 Amp)

II. Additional Rental Furniture & Electrical Fittings

In addition to items provided in the basic Standard Shell Scheme Booth, Exhibitors may requir additional furniture/electrical items, which can be supplied on a rental basis by the Official Contractor. Please complete the attached Form 2 and return to the Official Contractor by the deadline given.

Note: The organiser prohibits any change of colour scheme or attachment of logo or other lettering or alteration to the standard fascia.

B5. Exhibitor Sound Level

TTF maintains an 80 decibel sound level for all exhibitors. This level has been identified as being a safe level for trade show demonstrations. To ensure a successful Trade Show for all exhibiting companies and their guests, Fairfest Media, as Show Management, reserves the right to closely monitor sound usage and, where necessary, restrict and possibly eliminate the music / musical instruments and other audio demonstrations in an exhibitor's booth at its discretion. Show Management's actions can include, but are not limited to, reviewing and adjusting all sound system and loud-speaker placements within an exhibit, restricting sound levels within a booth, and restricting demonstrations within a booth.

B6. Cautionary Note:

Please go through the following rules carefully as not adhering to it will attract penalties.

- Any Exhibitor appointing Contractor to build customised booth shall get the booth design approved from the organiser, at least 15 days prior to the event. The Exhibitor / Booth Contractor shall also get the Electrical Work inspected and No Objection Certificate (NOC) issued from the Official Electrical Contractor appointed by the organiser.
- Use of public address systems, audio-visual systems and height of displays in the space booked is subject to no inconvenience to other participants and the organisers decisions in this regard shall be final.
- Maximum stall structure height permissible is 12 feet (including the platform height) on open side and 8 feet on common wall / backwall.
- Stalls constructed in contravention of the rules or not as per approved drawing are liable to be dismantled, and, in addition, will attract penalties.
- No flammable welding / cutting / sawing is allowed inside the hall.
- Do not draw extra electricity load without written approval from the organisers.
- Do not store materials, boxes, cartons behind the booths / pavilions.
- Do not block the emergency exits in any way.
- Exhibits must not be placed beyond the stand booked by the Exhibitor from the Organiser in which case, the Organiser reserves the right to charge @ 200% of the rate contracted, for the additional stand charges, over and above the charges for the actual stand booked. The distribution of brochures from the gangways is strictly forbidden. Equipment presentations, artistic shows and other promotional activities of the Exhibitor must be consulted with the Organiser in advance and cannot hinder or make impossible the operation of other stands or the free movement of participants and public.
- Removing furniture and electrical equipments from another booth will tantamount to snatching and strict action will be taken in such cases. On the spot requisitions will be serviced one by one till the stocks are available, at a premium of 10% on usual rates. Participants are advised to make this extra requisition well in advance.
- The exhibitor indemnifies the organisers against all actions, expenses, costs, charges, or claims which the organisers or any of their contractors may be liable for any consequence or damage or injury to any person or property occasioned by or arising out of the act, default or negligence of the exhibitor, his representatives, servants or workmen or any person or persons or persons under his direction or any independent contractor engaged by him.

C. RECORD OF ORDERS

| (Put a ✓ if | submitted) | Amount Rs / US\$ | Last Date of Submission Chennai |
|-------------|---------------------------------------|---------------------|---------------------------------|
| FORM 1 | Registration of outside Contractor | | 29.02.2024 |
| FORM 2 | Fascia Board / Furniture / Electrical | | 29.02.2024 |
| FORM 3 | Temporary Staff | | 29.02.2024 |
| FORM 4 | Preferred Customer Pass | N A | 29.02.2024 |
| FORM 5 | Award Forms | N A | 02.03.2024 |

| Total payment committed: | | |
|--------------------------|--|--|
| , , | | |

| Date: |
|-------|
|-------|

Note: 1) Prices are quoted in Indian Rupees (INR), Current rate of US\$ 1 = INR 82 approximately.

- 2) Exhibitors are advised to make payment to and deal directly with individual suppliers/contractors concerned.
- 3) This is for your record. Please retain it for future reference.

| | ш | NI | N | Δ | | D | M | 4 | |
|-----|----|----|----|--------------|----|---|-----|-----|--|
| L.I | п. | W | IV | \mathbf{A} | т. | ĸ | IVI | - 1 | |

| Exhibitor : Received : | Fairfest Media Ltd. 2454, 17th 'E' Cross, 9th Main, Ground Floor, Banashankari, 2nd Stage, Bengaluru 560 070 Tel : (91) (80) 26761598 |
|---|---|
| Return within 29th February 2024 | E-mail: contact@fairfest.in |
| APPLICATION FOR OUTSIDE CONT | TRACTOR - DAMAGE & PERFORMANCE BOND |
| (Please fill in this form if you plan to engage your design, decoration or construction work.) | r own contractor instead of the Official Contractor for any booth |
| Exhibitor's Name | Sq. mtr. booked |
| | |
| Exhibitor, and must be accompanied by a dem | uld be completed by the contractor appointed by the individual and draft (issued by the contractor) made payable to "Fairfest damages to the Exhibition Hall, and/or the disposal of extra |
| BOOTH HEIGHT LIMIT : The maximum heigl | ht of construction in Chennai is as per floor plan. |
| Damage & Performance Bond | |
| 100sqm must be paid in cash or by demand drafat the exhibition site for booth possession. This | 000 for booths below 100sqm or INR 50,000 for booths above ft by the booth contractor to the Organisers when they register will be held against damages to the venue, and / or the disposal the event. Any breach of the organisers / venue's regulations |
| exhibition hall during both move-in and move-o be discarded into the aisles & must be cleared. | onsibility to remove all packing and waste materials from the but. Garbage & waste materials from decoration work must not a All material used must be removed during move-out and this ses of booth, no smashing of glass panels etc). Failure to comply being totally forfeited. |
| | refunded by showing the receipt after the exhibition subject and no damage or garbage being recorded by the exhibition |
| structures/venue, made by the exhibitor or t days and dismantling time, from the Damage of the rules & regulations are abided by and to cov | an actual and appropriate amount for damages to the hall their design & handling agencies' staff during build-up, show & Performance Bond paid by the exhibitor. This is to ensure all yer any damage arising directly or indirectly from infringement. It is important to the organisers may have on the exhibitor if the damages may, will be returned if no damage is found. |
| CONTRACTOR PASSES will be allowed access to | |
| Please supply CONTRACTOR PASSES: No. requ The deposit will be refunded after the exhibition on damage being recorded. | uired : on subject to the clearance of the site by the contractors and |
| Contractor's Name : | |
| Address : | |
| Contact Person : | Designation : |
| Tel: | Fax : |
| Signee's Name : | |
| | |

Approval of plan and elevation of the booth design is required to be taken from organizers by submitting the same 10 days prior to the show. Stalls constructed in contravention of the rules (see point nos. B1 to B6 on page 6, specially the cautionary note) or not as per approved drawing, are liable to be dismantled, and, in addition, will attract penalties.

| CHENNAI FORM 2 | | For official use : Exhibitor : Recieved : |
|----------------|------------------|---|
| | | Deadline for Submission : 29th February 2024 |
| | Fax or Mail To : | Fairfest Media Ltd. |

Banashankari, 2nd Stage, Bengaluru 560 070 Tel: (91) (80) 2676 1598

E-mail: contact@fairfest.in

| ORDER FO | RM / INVOICE (F | ASCIA BOARD / F | URNITURE / ELECT | RICAL) | |
|----------------|---------------------------------|--|-------------------------------|----------------|--|
| FASCIA BOARI | | it should appear : (4" wh 25 English letterings). | nite sticker letterings on co | loured fascia. | |
| English Letter | ings: | | | | |
| FURNITURE | : | Unit Cost (Rs.) | Extra nos. required* | Amount (Rs.) | |
| | Table | 900.00 ⁺ | | | |
| | Round Table | 1200.00 ⁺ | | | |
| | Chair | 300.00 ⁺ | | | |
| | Alteration of Name on Fascia | 1000.00+ | | | |
| | | Tota | al Amount : | | |
| ELECTRICAL | : | Unit Cost (Rs.) | Extra nos. required* | Amount (Rs.) | |
| | Spotlights | 400.00 ⁺ | | | |
| | Plug Point (5/15A) | 400.00 ⁺ | | | |
| | LCD TV + DVD | 1500.00 ⁺ Per Day | | | |
| | Laptop | 1000.00 ⁺ Per Day | | | |
| | Electricity charges | 3,500 Per KW | | | |
| | | Tota | ıl Amount : | | |
| Exhibitor: | | | | | |
| Contact Persor | 1: | | | | |
| | | | | | |
| | | | Fax: | | |
| Signatura: | | | | | |

<u>Note</u>: All prices are current and subject to change without prior notice.

Add GST @ 18%

On spot requisitions will be serviced @ 25 % extra.

Additional furniture will be provided on first come first serve basis and till stock last

 * over & above those provided for each Standard Shell Scheme Booth on page 4

Please make copy for your reference.

Exhibitor:__

Address:___

Signature:___

Contact Person: ___

CHENNAI FORM 3

For Official use : Exhibitor : Recieved :

Deadline for Submission: 29th February 2024

Fax or Mail To: Fairfest Media Ltd.

2454, 17th 'E' Cross, 9th Main, Ground Floor, Banashankari, 2nd Stage, Bengaluru 560 070

Tel: (91) (80) 2676 1598 E-mail: contact@fairfest.in

TEMPORARY STAFF

| Temporary staff may be hired through a ing staff through the whole period, please | | | | - | • |
|---|---------------|---------|-----------|----------|------------|
| | | | | - — - | |
| We require : | | | | | |
| Service | : | Inform | nation co | ounter p | ersonnel |
| (a) Daily rate per person | : | Rs. 200 | 00.00 | | |
| (b) For the following dates (March 2024) | | 15 | 16 | 17 | all 3 days |
| Pu | ta √ : | | | | |
| (c) Number of persons required on the above | e dates : | | | | |
| | , | | | | |
| (d) Total amount payable (@ Ps 2000 00 per | narson nar | dav) | | Re | |

AUTHORISATION FROM HIRER/USER

_____Fax:___

Please make copy for your reference.

D. EXHIBITOR AWARD PROGRAMME

Deadline for submission is 7 days before the opening day.

Dear participant:

Thank you for participating in TTF. This year's event promises to be a resounding success due to your support!

Entry for all awards are on the following five pages. There is no entry fee but entry forms **must be** completed and received before 7 days from the opening date of the Exhibition. This is to ensure all entries receive proper consideration. Fax or mail the completed forms to Fairfest. Winners will be notified at the exhibition. All decisions made by the Judging Panel are final.

Award Categories (also see attached Entry Forms)

- **C1. Best Print Promotional Material** (two categories: NTO or Tour Operator, Airline, Car Rental Company or Hotel) judging committee will judge all categories of printed material including posters, leaflets, brochures, pamphlets etc. as part of overall print campaign. Consideration will be made for design concept/creativity as well as print quality. Promotional material must be submitted with completed entry form.
- **C2. Most Promising New Destination** (two categories: India, International)—Candidates will provide brief description of new destination on entry form. Consideration will be made for construction of new facilities, offerings of surrounding local environment, and wealth of local features (entertainment or other).
- **C3. Most Innovative Product** judged with respect to providing an overall educational service, whether educating visitors on an indigenous population/cultural heritage or promotion of local environmental awareness.
- **C4. Most Exclusive Leisure Product** targeted to upscale clientele, where cost is no bounds. Judged with respect to comprehensiveness and uniqueness of overall package.
- **C5. Best Value Leisure Product** product should be comprehensive but maintain cost-effectiveness and be intriguing to general populance (not targeted to select upscale market).

We have in addition Stall Awards. These awards shall be judged on site. No entry forms are required in advance for these.

Thank you again for your time and participation. We look forward to see you at TTF

Fairfest Media Ltd.

FORM 5A

Deadline: 7 days before opening of fair

AWARDS PROGRAMME

Chennai

BEST PRINT PROMOTIONAL MATERIAL AWARD

| Details | | |
|---------|---------|--|
| Name of | entran | t: |
| Name of | compa | ny: |
| | | |
| | | |
| | | Fax: |
| | | ry (check one) |
| Ū | ☐ Gov | Sector/NTO Private Sector Participant |
| F | Rules a | nd Procedures |
| 1 | l. | Please attach three copies of all print and promotional material you will use at TTF (including brochures, posters, leaflets, pamphlets, etc.) |
| 2 | 2. | Please attach seperate form on company letterhead which details target audience, objectives of print campaign, results or expected results. |
| 3 | 3. | Completed entry forms must be received before 7 days of the fair : |
| | | Awards Programme |
| | | Fairfest Media Ltd. |
| | | Bengaluru: 2454, 17th 'E' Cross, 9th Main, Ground Floor, Banashankari, 2nd Stage |
| | | Bengaluru 560 070 Tel : (91) (80) 2676 1598 |
| | | Kolkata: 25C/1 Belvedere Road, Alipur, Kolkata 700027 |
| | | Tel: (91) (33) 4028 4028 |

Mumbai: 305, 3rd Floor, The Summit Business Bay, Near WEH Metro Station, Off Andheri Kurla Road Andheri (East), Mumbai 400 093, India Tel: (91) (22) 4555 8555

4. All decisions made by Judging Panel are final.

FORM 5B

Deadline: 7 days before opening of fair

AWARDS PROGRAMME

Chennai

MOST PROMISING NEW DESTINATION AWARD

| Details | | |
|----------------------|-----------------|---------|
| Name of entrant: | | |
| Designation: | | |
| Name of company : | | |
| | | |
| | | |
| Telephone : | | _ Fax : |
| Region (check one) | | |
| ☐ India | ☐ International | |
| Rules and Procedures | | |
| | | |

- 1. Please attach seperate form on company letterhead which gives brief description of new destination on entry form. Details should include:
 - description of new facilities constructed, offerings of surrounding locale environment and wealth of local features (entertainment or other).
 - target market
 - statistics on tourism to the destination in recent years, as well as statistics on expected tourism to the region if available.
- 2. Completed entry forms must be recieved before 7 days of the fair :

Awards Programme

Fairfest Media Ltd.

Bengaluru: 2454, 17th 'E' Cross, 9th Main, Ground Floor, Banashankari, 2nd Stage

Bengaluru 560 070 Tel: (91) (80) 2676 1598

Kolkata: 25C/1 Belvedere Road, Alipur, Kolkata 700027

Tel: (91) (33) 4028 4028

Mumbai: 305, 3rd Floor, The Summit Business Bay, Near WEH Metro Station, Off Andheri Kurla Road

Andheri (East), Mumbai 400 093, India Tel: (91) (22) 4555 8555

3. All decisions made by Judging Panel are final.

FORM 5C

Deadline: 7 days before opening of fair

AWARDS PROGRAMME

Chennai

MOST INNOVATIVE PRODUCT AWARD

| Telephone: | Fax: |
|-------------------|------|
| | |
| Address: | |
| Name of company: | |
| Designation: | |
| Name of entrant : | |
| Details | |

Rules and Procedures

- Please attach seperate form on company letterhead which gives brief description of your product and how it provides overall educational service, such as educating visitors on an indigenous population / cultural heritage or promotion of local environmental awareness. Details should include:
 - historical development of programme or project
 - source of funding for project or programme
 - target market
 - results achieved in increasing awareness of programme or project's cause
- 2. Completed entry forms must be recieved before 7 days of the fair :

Awards Programme

Fairfest Media Ltd.

Bengaluru: 2454, 17th 'E' Cross, 9th Main, Ground Floor, Banashankari, 2nd Stage

Bengaluru 560 070 Tel: (91) (80) 2676 1598

Kolkata: 25C/1 Belvedere Road, Alipur, Kolkata 700027

Tel: (91) (33) 4028 4028

Mumbai: 305, 3rd Floor, The Summit Business Bay, Near WEH Metro Station, Off Andheri Kurla Road

Andheri (East), Mumbai 400 093, India Tel: (91) (22) 4555 8555

3. All decisions made by Judging Panel are final.

FORM 5D

Deadline: 7 days before opening of fair

AWARDS PROGRAMME

Chennai

MOST EXCLUSIVE LEISURE PRODUCT AWARD

| Details | | |
|-------------------|------|--|
| Name of entrant : | | |
| Designation: | | |
| Name of company: | | |
| Address: | | |
| | | |
| Telephone: | Fax: | |

Rules and Procedures

- 1. Please attach seperate form on company letterhead which details:
 - brief description of product
 - target market (should be geared towards upscale, select market)
 - reasons why this product offers the most comprehensive or unique way to access destination

Please also attach brochures, pamphlets, or other supporting documentation if available.

2. Completed entry forms must be recieved before 7 days of the fair :

Awards Programme

Fairfest Media Ltd.

Bengaluru: 2454, 17th 'E' Cross, 9th Main, Ground Floor, Banashankari, 2nd Stage

Bengaluru 560 070 Tel: (91) (80) 2676 1598

Kolkata: 25C/1 Belvedere Road, Alipur, Kolkata 700027

Tel: (91) (33) 4028 4028

Mumbai: 305, 3rd Floor, The Summit Business Bay, Near WEH Metro Station, Off Andheri Kurla Road

Andheri (East), Mumbai 400 093, India Tel: (91) (22) 4555 8555

3. All decisions made by Judging Panel are final.

FORM 5E

3.

Deadline: 7 days before opening of fair

AWARDS PROGRAMME

Chennai

BEST VALUE LEISURE PRODUCT AWARD

| Deta | ails |
|-------|---|
| Nam | ne of entrant: |
| Desid | gnation: |
| | e of company : |
| | |
| Addi | 'ess: |
| Telep | phone : Fax : |
| | |
| Rule | s and Procedures |
| 1. | Please attach seperate form on company letterhead which details: - brief description of product - cost of product to various markets (product should be targetted to large market) - reasons why this product is the best value of its kind |
| | Please also attach brochures, pamphlets, or other supporting documentation if available. |
| 2. | Completed entry forms must be recieved before 7 days of the fair : |
| | Awards Programme |
| | Fairfest Media Ltd. |
| | Bengaluru : 2454, 17th 'E' Cross, 9th Main, Ground Floor, Banashankari, 2nd Stage Bengaluru 560 070 Tel : (91) (80) 2676 1598 |
| | Kolkata : 25C/1 Belvedere Road, Alipur, Kolkata 700027 Tel : (91) (33) 4028 4028 |
| | Mumbai: 305, 3rd Floor, The Summit Business Bay, Near WEH Metro Station, Off Andheri Kurla Road |

Andheri (East), Mumbai 400 093, India Tel: (91) (22) 4555 8555

All decisions made by Judging Panel are final.

15 | **TTF** Chennai 2024

F. FINAL CHECKLIST & SHOW IMPLEMENTATION

FINAL CHECKLIST

| _ | Furniture ordered for exhibition booth and/or trade show contractor hired? |
|---|--|
| | Hotel accommodation and travel bookings made? |
| | Informational materials prepared for the general public? |
| | Business cards printed? |
| | How will the packaged material be brought to the booth? |
| | Arrangement for temporary staff made? |
| | What invoices are still outstanding? |

SHOW IMPLEMENTATION

During TTF it is important that your stand personnel converse professionally with customers. These interactions must be documented properly to collect information for professional trade show follow-up.

1. Conversation with customers

- Every opportunity to make contact is priceless and must be converted to dialogue with a great deal of attention and willingness.
- Even seemingly disinterested customers present a window of opportunity for fruitful communication.
- Understand the visitor's busy schedule and compress your sales pitch accordingly.
- Leave room for the visitors to explore, instead of overwhelming them with attention.
- Recognize the interests of the visitor and build your conversation around it.

2. Documentation

Each conversation forms the basis for your trade show follow-up and hence must be documented by stand personnel if a visitor shows genuine interest.

- When a business card is available do not ask for information already mentioned there.
- Only begin taking notes after a short warm-up phrase.
- Because your notes are not secret, allow the person concerned to see what you writing down.
- Use copies of the enclosed "Conversation Record" for evaluating significant contacts.

3. Follow-up

In no later than 10 days after TTF, the following activities when efficiently handled directly influence the business decisions of important contacts:

- Thank-You mailings
- Phone calls to initiate contacts
- Business proposals
- Live up to the promises made

WE WISH YOU SUCCESS IN THE UPCOMING EVENTS &
HOPE YOU FIND THESE GUIDELINES USEFUL

YOUR TTF TEAM

CONVERSATION RECORD

| Visitor's Nam | e: | | | |
|--------------------------|------------|-------------|---------|------|
| Address | | | | |
| | | | | |
| | | | | |
| Phone No. | : | | | |
| | | | | |
| Designation | : | | | |
| ☐ Business Ca | ard Attach | ned? | | |
| Customer Ca | tegory | | | |
| ☐ New | □ Old | □ Potential | ☐ Other | |
| Interests | : | | | |
| | | | | |
| | | | | |
| | | | | |
| Results | : | | | |
| | | | | |
| | | | | |
| Special Note | : | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| Staff Member : Date : | | | | |
| _ ~ | | | | |